



Friends and Family Test Feedback December 2018

Voted Extremely Likely or Likely to recommend because:-

Phoenix (Chesterton Lane)

- Been with Phoenix Surgery 8 years approximately, all the staff nurses and Doctors very good, kind and helpful 100%
- Cheerful staff, quick appointments.....Brilliant !

South Cerney

- Always professional and caring
- Always the best of care at the Phoenix

Kemble

- Nice place in Kemble. Doctors here very good,

RAU

None

BY Text or Email (Surgery Not Known)

- Always trust Dr Sethi. V good Dr
- Dr Douglas is very good allows time to deal with a problem. I feel she cares and you come away knowing she has done everything possible. The new Registrar who is there for a year is also very understanding and efficient. The nurses are v. nice and helpful. The reception are helpful and pleasant. It is such a busy surgery though that it is a long wait for an appointment.
- Efficient good surgery on top of their job
- Everyone very friendly and Dr Nichols very pleasant and efficient.
- Excellent service as usual
- I'd like to take this opportunity of thanking everyone at Phoenix surgery for all their support during my post operation recovery. It was superb. You're a great team. Have a great Christmas
- My reply reflects very much how I feel. The Dr that I seen put me at ease and diagnosed the problem straight away.
- Nurse Holly was very efficient and early for my appointment
- On time. Polite. Professional.
- Professional and very skilled nurse I met and no waiting, I was actually seen early!
- Quickly seen. Great nursing staff
- Simply because it's always a positive experience. We are very lucky that Dr Sethi is our GP
- They were prompt and quickly got me another appointment and really clear and helpful
- Very professional and knowledgeable. Extremely well organised and just as importantlynice friendly people.



Website

None

Voted Unlikely or Extremely Unlikely to recommend because:

Phoenix

None

South Cerney

None

Kemble

None

RAU

None

By Website

None

By Text / Email

None