



Friends and Family Test Feedback May 2020

No comments were received this month, which is only to be expected since there are so few pre-bookable appointments for which patients would have received a text reminder, this being the main source of F&F feedback.

However we did have 5 scores (without feedback) from patients and these were all Extremely Likely to recommend Phoenix Health Group.

Thank you to all our patients for your understanding and continued support during this difficult period whilst we all get used to the new ways of working to keep us all as safe as we can whilst still providing the best health care that we can.